

2025 CAI-NC Annual CONFERENCE & EXPO



RISING TOGETHER
INSPIRING STRONG COMMUNITIES

AGENDA

Thursday, August 21, 2025

3:30 PM

Attendee Check-in Opens
Wilmington Convention Center

4:15 - 5:30 PM

"Sip & Stroll" Expo Preview
Expo Hall

6:00 - 8:00 PM

Welcome Party
Ballroom
Community Association Seal of Distinction Recognition
Don't forget to bring your badge and drink tickets!!

AGENDA

Friday, August 22, 2025
Wilmington Convention Center

7:30 AM

Attendee Check-in Opens

7:30 - 8:30 AM

Expo Session Two: Grab 'n Go Breakfast Bites

7:30 AM - 1:30 PM

Headshot Station Open
Main Corridor

8:30 AM

President's Welcome
Expo Hall

8:45 AM

Learning Session One: Your choice of topics*

9:45 AM

Learning Session Two: Your choice of topics*

10:00 AM - 1:30 PM

Massage Chair stations open
Main Corridor

10:45 AM

Expo Session Three

11:45 AM

Attendee Buffet Luncheon
Ballroom

12:30 PM

PCAM Walk, LAC Update & PRIZEFEST
Ballroom

1:30 PM

Learning Session Three: Your choice of topics*

2:30 PM

Iced Coffee Bar & Snacks

2:45 PM

Learning Session Four: Your choice of topics*

**Learning Session options and locations listed on the back of this agenda.*

PLEASE NOTE: The Expo Hall is not open during Learning Sessions or Luncheon.

For detailed information, event reminders and interactive experience.
Join us on the ExpoPass App



1. Download Expo Pass using the appropriate QR Code for your device.
2. Click Create Account and fill in your information.
3. Verify your email (by clicking the link in the email you receive)
4. Enjoy all this event has to offer!

LEARNING SESSIONS

8:45
AM

FLIP THE SCRIPT! COUNTERING THE NEGATIVE CAM STEREOTYPE
ROOM 106

TURNING THE TIDE: SUSTAINABLE STORMWATER AND POND MANAGEMENT
ROOM 107

DEEP DIVE: NAVIGATING THE CHOICES FOR ELECTRONIC VOTING
ROOM 108

9:45
AM

WATER: WHO'S AFRAID OF LITTLE OLD ME? YOU SHOULD BE...
ROOM 106

CREATE AN ATTITUDE OF GRATITUDE IN THE WORKPLACE
ROOM 107

TRANSGENDER AND FAIR HOUSING ISSUES IN COMMUNITY ASSOCIATIONS 2.0
ROOM 108

1:30
PM

NAVIGATING INFRASTRUCTURE CHALLENGES: A FOCUS ON DAM SAFETY & STORMWATER MANAGEMENT
ROOM 106

"NAVIGATING GOOGLE MAPS: A GUIDE TO CUSTOMIZED GOOGLE MAPS FOR MODERN COMMUNITY MANAGEMENT
ROOM 107

MASTERING HOA COMMUNICATION IN CHALLENGING TIMES
ROOM 108

2:45
PM

LESSONS FOR THE OLD AND CURMUDGEON: MANAGING BAD ACTOR OWNERS IN HOAS
ROOM 106

LOW DUES, HIGH VALUE: SET A NEW STANDARD WITH PREMIUM AMENITIES ON A BUDGET
ROOM 107

FANTASTIC BEASTS AND HOW TO HANDLE THEM; AN IN-DEPTH LOOK AT ANIMALS AND COMMUNITY ASSOCIATION INTERACTIONS
ROOM 108

FIND FULL DESCRIPTIONS FOR ALL YOUR FAVORITES HERE:



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